

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
September 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **September 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC944	Consolidated Edison Solutions, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC913	Golden State Water Company	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	135	48	183	21	9	30	16	19	35	15	10	25	22	56	78	51	14	65	3	2	5	421
ELC901	Pacificorp	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	8	15	23	3	2	5	1	-	1	3	-	3	3	5	8	3	1	4	-	2	2	46
ELC338, GAS338, MUL338	Southern California Edison Company	140	62	202	14	8	22	6	7	13	11	12	23	4	1	5	38	29	67	2	1	3	335
GAS904	Southern California Gas Company	51	5	56	4	3	7	4	9	13	-	-	-	-	-	-	36	26	62	-	1	1	139
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
GAS913	Tiger Natural Gas, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	337	131	468	42	24	66	27	37	64	29	23	52	29	62	91	130	70	200	5	6	11	952